From: Tom

**To:** Microsoft ATR **Date:** 11/18/01 12:46am

**Subject:** My opinion

- (1) Microsoft is guilty of monopoly practices.
- (2) They are likely to continue.
- (3) They should be heavily fined for past offenses, with compensation to victims.
- (4) They should be made to undo the structural blocks posed by their practices, and also to do some things proactively to promote competition.
- (5) They should be monitored closely in the future.
- (0 The DOJ should not quit the case until all harm -- past, present and future is rectified.

Thank you,

Tom Chapman Santa Ana, CA